



cywestEdge Cloud Services Pricing

October 2022

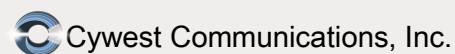


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SCOPE

This document represents the most current cywestEdge Cloud Services Pricing Schedule unless superseded by an official pricing schedule published by Cywest Communications as indicated by document number.

1 cywestEdge StrongBox™

1.1 Description

StrongBoxes™ are the building blocks you'll use to build out your virtual data center(s). Each StrongBox is a container of resources; 8 CPUs and 32GB RAM. A stack of StrongBoxes equals a Virtual Data Center (vDC) in which are applied network segments and Layer 2/3 functions.

StrongBoxes may be located in multiple cywestEdge data centers thereby allowing customers to localize applications or create Disaster Recovery strategies.

Product	Description	Price/Mo
StrongBox – Production	8CPU/32GB Production Container	\$599.00
StrongBox – Replicate	8CPU/32GB Replicate for DR	\$449.00

2 cywestEdge PREDICTABLE STORAGE PRICING

cywestEdge storage costs have been simplified in an effort to provide accurate and predictable pricing. cywestEdge does not charge extra fees for read/write operations, frequently accessed data vs infrequently accessed data, data retrieval, or snapshot retrieval. cywestEdge simply charges rates per GB/Month, and IOPS/GB/Month at the Enterprise Levels for high read/write transaction requirements. Tiers of storage and their guaranteed performance is listed in the following table.

Storage Tier	Max Throughput	Max Throughput	Max IOPS
	(1 MB block size)	(8 KB block size)	(4 KB block size)
Pay As You Go	12MB/s	12MB/s	3,000
Standard	100MB/s	80MB/s	10,000
Ent. Level 1	150MB/s	120MB/s	15,000
Ent. Level 2	200MB/s	160MB/s	20,000

*Please consult the *cywestEdge Cloud and ISVN Service Level Agreement Policy* for more information on storage guarantees.

The following service pricing schedule applies:

Storage Tier	Rate/IOPS=		0.000136925
	Price/GB/Mo.	Price/IOPS/GB/Mo.	Example 1TB
Pay As You Go	0.17	N/A	\$ 174.44
Standard	0.40	1.37	\$ 1,769.25
Ent. Level 1	0.70	2.05	\$ 2,753.88
Ent. Level 2	0.90	2.74	\$ 3,638.50

3 cywestEdge Ticketsys™

3.1 Description

Ticketsys is Cywest's patented monitoring, alerting and parsing system which takes in cloud, network and security information and parses data to generate notifications, or carry out automated actions. Easy portal and cell phone access allow clients and partners to communicate and increase their level of support to their end users and clients. All support functions and assistance are handled through Ticketsys with a guaranteed 15min response time. Custom support agreements are available, but all customers receive free support during regular business hours with some exceptions. Please refer to support policies and use of Ticketsys at, <https://ticketsys.cywest.com/info.html>.

4 cywestEdge SIMPLE™


4.1 Description

cywestEdge infrastructure is a SDN environment incorporating Cywest's SIMPLE (Software Interface Module Program for Leading Edges) interface to simplify complex cloud features. Customers do not need to be cloud experts in order to manage their vDC environments through the use of SIMPLE. The SIMPLE interface is provided to all customers, free of charge.



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cywestEdge Cloud and ISVN Services Policy Document October 2022

